

# Wireline and Broadband Services

NEW  EXISTING  CEASE  CHANGE REQUEST  PORTING

## RESIDENTIAL APPLICANT

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Date of Birth \_\_\_\_\_

E-mail \_\_\_\_\_ Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Occupation/Place of Employment (if self employed indicate name and type of business) \_\_\_\_\_

Type of Government Identification (Passport, Driver's License, Voters Card or Residency Card) ID# National Insurance Number \_\_\_\_\_

Mail/Billing Address: P.O. Box \_\_\_\_\_ Island/City \_\_\_\_\_ Country \_\_\_\_\_

Address (street address including house, building, lot, block, pole and or apartment number) \_\_\_\_\_

## SERVICE INFORMATION

PLANS AND RATES - PLEASE TICK ONE.  
FOR DETAILED CHARGES SEE THE FEE SCHEDULE  
AND TECHNICAL SPECIFICATION

BROADBAND COPPER	
<input type="checkbox"/> Up to 8 mbps	\$30.99
<input type="checkbox"/> Up to 16 mbps	\$35.99
<input type="checkbox"/> Up to 25 mbps	\$40.99
<input type="checkbox"/> Up to 50 mbps	\$69.99

BROADBAND FIBER	
<input type="checkbox"/> Up to 20 mbps	\$33.99
<input type="checkbox"/> Up to 40 mbps	\$38.99
<input type="checkbox"/> Up to 50 mbps	\$43.99
<input type="checkbox"/> Up to 100 mbps	\$72.99
<input type="checkbox"/> Up to 150 mbps	\$102.99
<input type="checkbox"/> Up to 300 mbps	\$153.00
<input type="checkbox"/> Up to 600 mbps	\$232.99

TRIPLE PLAY BUNDLES	
<input type="checkbox"/> SPARK 300 Minutes to USA, Canada and UK, 162 Channels and up to 100 MBS	\$ 99.99
<input type="checkbox"/> FLAME <sup>*Special Offer</sup> 300 Minutes to USA, Canada and UK, 212 Channels and up to 150 MBS CHOOSE ONE <input type="checkbox"/> HBO <input type="checkbox"/> FOX	\$ 99.99
<input type="checkbox"/> FLAME 300 Minutes to USA, Canada and UK, 212 Channels and up to 150 MBS CHOOSE ONE <input type="checkbox"/> HBO <input type="checkbox"/> FOX	\$129.99
<input type="checkbox"/> FIRE 300 Minutes to USA, Canada and US, 228 Channels and up to 300 MBS Included HBO & FOX	\$154.99

BTC NAKED BROADBAND	
<input type="checkbox"/> AutoSpeed	\$29.99
<input type="checkbox"/> CruiseSpeed	\$39.99

\*The original price of \$129.99 will resume 1 year after the Flame bundle is selected at the promotional rate.

C.L.A.S.S. PACKAGES	RES.	C.L.A.S.S. PACKAGES	RES.
<input type="checkbox"/> Custom Call Forwarding	\$2.00	<input type="checkbox"/> Class Unlisted	\$13.38
<input type="checkbox"/> Distinctive Ring Tone	\$2.50	<input type="checkbox"/> Speed Dialing	\$2.00
<input type="checkbox"/> Anonymous Call Rejection	\$2.00	<input type="checkbox"/> Caller ID	\$5.00
<input type="checkbox"/> Selective Call Rejection	\$2.00	<input type="checkbox"/> Automatic Recall	\$2.50
<input type="checkbox"/> Selective Call Forwarding	\$2.00	<input type="checkbox"/> Call Blocking	\$3.00
<input type="checkbox"/> Selective Call Acceptance	\$2.00	<input type="checkbox"/> Custom Call Waiting	\$2.00
<input type="checkbox"/> Customer Originated Trace	\$2.50	<input type="checkbox"/> Custom 3 Way Calling	\$2.00
<input type="checkbox"/> Called ID Call Waiting <sup>4</sup>	FREE	<input type="checkbox"/> Automatic Call Back	\$2.50
<input type="checkbox"/> Sub. Activated Call Block	\$5.00	<input type="checkbox"/> Wake Up Call	N/A
<input type="checkbox"/> Toll Barring	\$5.38		

<sup>1</sup>Discount applies to basic line rental. <sup>2</sup>Subject to fair usage policy (FUP). <sup>3</sup>Free for those buying call waiting and class caller ID. <sup>4</sup>Free for those buying call waiting and class caller ID. <sup>5</sup>Includes any 4 Class or Custom Calling features not including Toll barring, SACB, Special Interception and Caller ID. \*FUP is set at 3000 minutes/month. Overage rates may be applied for usage over FUP.

RESIDENTIAL TELEPHONE SERVICE	
<input type="checkbox"/> Service Rental (100 free minutes for local mobile calls)	\$ 15.00
<input type="checkbox"/> Equipment Rental	\$ 1.25
<input type="checkbox"/> Fixed Line Devices (Outright Purchase)	\$ 41.50
<input type="checkbox"/> 20% Discount to Senior Citizens <sup>1</sup>	\$ 12.00
<input type="checkbox"/> Talk 300 (300 minutes to local mobile, US, UK and Canada)	\$ 22.00
<input type="checkbox"/> Talk 600 (600 free minutes for local mobile calls, The Bahamas, US, UK and Canada. Includes 4 free calling features)	\$ 28.00
<input type="checkbox"/> Talk 24/7 <sup>2</sup> (Unlimited minutes for local mobile calls, The Bahamas, US, UK and Canada. (FUP 3,000) Includes all calling features free)	\$ 35.00
<input type="checkbox"/> Battery Pack	\$ 5.00

Please Note: Package/Plan prices exclude VAT charges. VAT will be included on your monthly bill.

## CHARGES AND FEES

Total Monthly Charges \_\_\_\_\_  
First Month Charges \_\_\_\_\_ Deposit \_\_\_\_\_  
Subtotal 1 \_\_\_\_\_ Activation Fees \_\_\_\_\_  
Surcharges \_\_\_\_\_ Other Fees \_\_\_\_\_  
Total \_\_\_\_\_ Total \_\_\_\_\_

## COMMENCEMENT AND TERMS

Service Commencement Date \_\_\_\_\_  
Monthly Bill Cycle Date \_\_\_\_\_

## CONSENT AND SIGNATURES

I acknowledge and agree that I am the person named and identified on this application form. I have read the terms and conditions of the Customer Acceptance Agreement including the Fair Usage Policy\* (FUP) and agree to be bound and to abide by them. I acknowledge that I have been given the opportunity to review all of the Policies and Procedures either by hard copy or online at www.btcbahamas.com/Policies\_Procedures\_and\_Complaints. Together this application form, BTC's Policies and Procedures and the Customer Acceptance Agreement shall be referred to herein as the Agreement.

I certify the above information to be true and correct. I agree to advise BTC in writing of any changes to the foregoing.

I understand and consent to receive electronic communications from BTC via e-mail or by notices on www.btcbahamas.com. I understand and agree that all agreements, notices, disclosures and other communications that BTC will provide to me electronically satisfy any legal requirements that such communications be in writing. I agree that BTC has notified me that I may withdraw my consent at any time.

I agree that BTC has the right to terminate this Agreement in the event any of the information provided by me herein is false or incorrect. This application is not effective until accepted by BTC or BTC provides services, whichever comes first.

(PLEASE SIGN IN FRONT OF A BTC REPRESENTATIVE)

Date \_\_\_\_\_

Customer or Authorized Representative \_\_\_\_\_

BTC and/or Authorized Representative \_\_\_\_\_

Joint Account Holder (where applicable) \_\_\_\_\_

\* Fair Usage Policy for Telephone Service is that Packages are for select destinations only. FUP consumption is set at 1500 minutes/month. Overage rates may be applied for usage over FUP. See BTC website for more FUP and out-of-package rate details.

Policies and Procedures • Issue No. 13 • October 23rd, 2019



## FOR OFFICIAL USE ONLY

Type of Service  New  Reactivation  Ownership Change

(Previous Name) \_\_\_\_\_

Credit Rated By (if required) \_\_\_\_\_

Approved By (Wireless Spvrs./Mgr.) \_\_\_\_\_

Waivers-Reason \_\_\_\_\_

Witness \_\_\_\_\_

Amount \_\_\_\_\_

Account Number \_\_\_\_\_

Order Number \_\_\_\_\_

Approved By & Date \_\_\_\_\_